



www.CaliforniaWeddingCeremony.org

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15559 Union Ave. #200, Los Gatos, CA 95032

Our Mission:

Helping marriages start well and grow strong.

Our Values:

Caring
Integrity
Collaboration
Accountability
Excellence

Our Goal:

To be the premier wedding officiant and premarital coaching service provider in the San Francisco Bay Area by exceeding the expectations of our customers

Code of Ethics

The owners and contractors of the service company, California Wedding Ceremony, have read and agreed to uphold this Code of Ethics.

As owners and contractors of California Wedding Ceremony, we conduct ourselves in a professional and ethical manner demonstrating a commitment to service excellence by:

- o Communicating completely with our customers regarding the price and the contracted professional services or products
- o Returning phone calls and emails to meet the goal of a 24-hour response, but no longer than a 48-hour response
- o Respecting the confidentiality and dignity of couples in Premarital Coaching and Marital Coaching
- o Observing all applicable laws, regulations, and statutes
- o Honoring agreements with peers, customers, suppliers and contractors
- o Mediating a fair settlement for all involved, if a disagreement may surface
- o Advancing the wedding industry by educating the public and potential wedding professionals
- o Fostering a community of cooperation with other wedding professionals where we support each other's personal, professional, and business growth